



SILVER TULIP CAKES

TERMS & CONDITIONS CONTINUED

- Delays due to factors beyond our control (e.g. traffic conditions). In the unlikely event of late delivery, the maximum compensation will be a refund of the delivery price.

CAKE SET UP

The client is responsible for and needs to set up before our arrival: the cake table, linen, cake stand & knife. A delay may incur charges (labour / time costs at £20 per hour). Alternatively allow the event manager to assume responsibility and assemble / move as appropriate. Ensure cake table is stable (a marquee wedding's surrounding floorboards can rock the cake once stood on).

BEST BEFORE DATE / STORAGE CONDITIONS

Our cakes have a limited shelf life as they are made of natural ingredients; they are best served on the date of your event. We cannot guarantee its quality more than 48 hours after the event. Please note: Refrigeration causes condensation to form on the sugarpaste and accelerates the staling of the flour. It can be frozen but condensation forms on the icing once defrosted. Food hygiene recommends food should be frozen for three months only. If you intend to keep some cake, please advise us what cake boxes you would like left on site.

HIRE OF CAKE STANDS / ACCESSORIES




























A cash deposit is required for cake stand or decoration hire. The amount required is dependent upon the value of the hired item. Ensure items are safely returned within 7 days of the cake release without breakages to release the deposit.

COMPLAINTS

Complaints should be made upon collection / delivery of the cake to ensure we have the opportunity to rectify any issues raised. All other concerns should be made in writing with evidence of the fault. No refunds are given due to change of mind. Refunds are at the discretion of Silver Tulip Cakes.



PORTION & CUTTING GUIDE

ROUND CAKE		SIZE	SQUARE CAKE	
celebration portion 1"x2"	wedding portion 2"x2"		wedding portion 1"x2"	celebration portion 1"x2"
4 	6 	5"	8 	16 
8 	12 	6"	9 	18 
11 	18 	7"	12 	25 
14 	24 	8"	16 	32 
18 	30 	9"	20 	40 
21 	38 	10"	25 	50 
28 	56 	12"	35 	72 